



Australia Awards

Australia Awards in Indonesia – Short Term Award Social Protection Policy, Institutional Arrangements and Data Coordination 2020



Course participants at Queensland University of Technology Gardens Point Campus

Course Highlights:

- Pre-Course Workshop in Jakarta, Indonesia on 3 – 5 December 2019
- In-Australia Course in Brisbane, Canberra, Australia on 24 January 2020 – 9 February 2020
- Post-Course Workshop (online) on 10 – 12 November 2020

The Social protection policy, institutional arrangements and data coordination Short Term Award (STA) was designed to support mid to senior level staff from Indonesian government ministries and agencies to benchmark Australian social protection policies and build a shared vision for the future of social protection in Indonesia.

The STA was attended by 25 public servants (14 men and 11 women), from BAPPENAS, the Ministry of Social Affairs, the National Team for the Acceleration of Poverty Reduction, the Ministry of Finance, Coordinating Ministry for Human Development and Culture Affairs, Social Security Administrative Body (BPJS) for Employment and Health, and the Ministry of Home Affairs.

The course covered concepts, strategies and tools for improving the social protection system and their application in different contexts. It also explored the context for Australia's system of taxation and transfer (e.g. definition of poverty in Australia and the Gini ratio, the range and type of Australian social transfers across the lifecycle, population coverage, financing of the system (private contributions, public funding through tax contributions, use special purpose levy) including processes for collecting contributions and outline of the delivery systems for social assistance).



The course was delivered in Brisbane and Canberra by the Queensland University of Technology with an experienced and multi-faceted team of social protection policy specialists: Dr Jenni Mays, Course Designer and Co-Course Facilitator (Brisbane Lead); Mr Vincent Ashcroft, Co-Course Facilitator (Canberra Lead); Mr Jeff Pang, Technical Specialist (Data Analytics); Dr Tommy Tang, Technical Specialist (Economics and Taxation); Prof Tim Robinson, Technical Specialist (The Australian Economy and Taxation); and Prof Clevo Wilson, Technical Specialist (Taxation). Specialist facilitators were engaged for certain components of the course, including disability inclusive development presented by Dr Julie King.

Linkages and networking

At the Pre-Course Workshop participants connected with Camilla Homemo, Program Leader, Indonesia and Timor-Leste, World Bank who provided a session on Indonesia's Social Protection System – challenges and opportunities.

During the course in Australia the participants discussed social protection policy, institutional arrangements and data coordination approaches with the following agencies:

- Department of Foreign Affairs and Trade (DFAT)
- Australian Tax Office (ATO)
- Footprints, Brisbane
- Queensland Parliament
- Digital Transformation Agency
- Australian Institute of Health and Welfare
- Department of Human Services (DHS)
- Centrelink, Canberra
- Medicare Service Centre
- Channel Operations Facility
- Technology Innovation Centre
- Services Australia (Welfare Payments infrastructure Transformation under DHS)
- Australian Bureau of Statistics Office
- Data61
- Australian Department of Treasury

The course included a mix of taxation and social protection system theory and site visits to a range of organisations. In Brisbane the Course Participants had the opportunity to learn about how Australia approaches social protection systems implementation and data collection, employment support and insurance, universal health cover, national disability system, social protection and the tax system from team of experts from QUT and guest presenters from Queensland Government Public Hospital, Mater Private Hospital, ABS Qld Office, and field visit to National Disability Insurance Scheme (NDIS) Service Provider, Footprints. The participants also designed and implemented their own social protection projects in their workplaces and received mentoring and insights from Australian and Indonesian taxation and social protection experts and their peers.

The course included Award Project mentoring sessions, guest presentations, site visits, small group break-out sessions, networking events and informal interactions with counterparts. The Canberra program included a keynote presentation on the emerging directions in social protection for the region by Lisa Hannigan (Department of Foreign Affairs and Trade),

and a panel discussion on the collection and use of data, data integrity and data security in social services systems attended by Mr Gordon Grace (Acting Head of Digital Infrastructure, DTA), Mr Callum Tracey (Acting Director, myGov), and Ms Katie Jane Hoskin, Service Designer, Digital Identity.

DFAT's Director for Indonesia's Development Strategy and Performance Section, Sarah Willis spoke at the networking event in Canberra.

At the post-course workshop, Kirsten Bishop, Minister Counsellor – Governance and Human Development from the Australian Embassy delivered opening remarks, followed by presentations from Dr Bambang Widianto, Executive Secretary, National Team for Accelerating Poverty Reduction (TNP2K) and Kristy Baker, Team Leader, Jakarta from the Australian Treasury.

Testimonials from the Course Participants:

"It has been a wonderful experience and a very useful one listening and observing from various classes, topics and visits that have been arranged, while at the same time to also get to know Bapak/Ibu from ministries and other institutions (BPJS Employment and Health).

The new insights and perspectives are a great feel of fresh air, and hopefully we can collaborate in the near future as a follow up of the course." – Dyah Larasati, Senior Social Protection Policy Specialist



Collaboration between two senior course participants (Ech 2). MoSA participant (Said Mirza Pahlevi) and BPJS Ketenagakerjaan (Romie Erfianto) have established formal collaboration in using electronic data and exchanging social welfare data (DT-KS) and BPJS Ketenagakerjaan participant data.

Highlights: Responding to the Challenges of COVID-19

Said Mirza Pahlevi (Ministry of Social Affairs) was one of the speakers in a webinar entitled "Implementasi Kebijakan Social Safety Net Serta Koordinasi Penyaluran Bansos Dalam Penanganan COVID-19/ Social Safety Net Policy Implementation and Social Assistance Distribution during COVID-19". The webinar was held by Ministry of Home Affairs included several other high-level government representatives such as Deputy V KSP, Ganjar Pranowo (Governor of Central Java), and other provincial government leaders.

Nur Budi Handayani (Coordinating Ministry for Human Development and Cultural Affairs) presented at a webinar "Data and Social Safety Nets Management: Learning in the Midst of COVID-19 Pandemic" held by Social Welfare Research and Development of Social Political Research Unit (LP2SP) FISIP UI and TNP2K.



A group of participants are presenting their ideas for strategic leadership in ensuring data and analytic systems and processes for targeted policy design and implementation

Elan Satriawan (TNP2K) spoke in International webinar for PAIR Digital Summit "Addressing public health and disability issues affecting youth in South Sulawesi within a COVID-19 context". The webinar involved speakers from Australian and Indonesian Institutions.

Eva Rahmi Kasim (MoSA) presented in a webinar entitled "Menggugat Tanggung Jawab Negara terhadap Perlindungan HAM Penyandang Disabilitas Laring di Masa Pandemi Covid-19/Suing State Responsibility for the Protection of Human Rights of Persons with Laryngeal Disabilities in the Covid-19 Pandemic Period."

Media (Australian Embassy - Jakarta, Indonesia's Facebook post on February 15th, 2020)



These Australia Awards scholars are assessing the role of social protection in preparing for, responding to and mitigating the impacts of economic shocks, particularly for at-risk groups including the elderly and people with a disability. We hope the Australia Awards short course on social protection policy, institution arrangements and data coordination at the Queensland University of Technology provided participants insights and relevant lessons for a better future of social protection in Indonesia. Eva Rahmi Kasim, Head of Research Centre Social Welfare and Development at the Kementerian Sosial RI, praised the course that social protection commitment is integrated and implemented by the government and relevant stakeholders. "Australia's social protection program does not only focus on how to fulfil basic needs but also specific needs of each individual," she said. We wish you all the best!

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