

## Frequently asked question (FAQ)

### General

1. *Where can I access the link to online application?*

Please access the following link <https://www.australiaawardsindonesia.org/id/digitalandmedialiteracy> or you can go to Australia Awards website at [www.australiaawardsindonesia.org](http://www.australiaawardsindonesia.org) and go to Short Term Award Section to get more detail on current short courses

2. *What do Australia Awards cover if I am selected to participate in Short Term Awards?*

Australia Awards in Indonesia will cover Course fee, In-Indonesia Pre-Course and Post-Course Workshop including mobilisation cost and per-diem during the workshops, accommodation (in Indonesia and Australia program), return airfare (domestic and international), insurance (domestic and international), transportation allowance and visa.

### Application

3. *Can I submit my application through email?*

No, you cannot. Application only will be accepted through online application, any application submitted through email will not be assessed.

4. *What are the type of documents I should prepare to apply for this course?*

**Required** Documents: academic certificate (ijazah), copy of valid identity card & copy of passport

**Optional** Documents: English proficiency test results, endorsement letter.

5. *Where should I send the documents to?*

Please upload your document in your online application.

6. *Is there any format for Endorsement Letter?*

You can download Endorsement Letter template on online form application.

7. *Should I rename my documents before uploading?*

Use filename format as "Your FIRST AND LAST NAME\_Name of documents".

Ex. Agus Hadi\_KTP, Agus Hadi\_Academic Certificate

8. *When is the deadline to submit the application?*

Application's deadline is Sunday 9 June 2019 at 23:59 WIB. Any late submission is **not** accepted.

9. *Who should I contact if there are any trouble in my application?*

Please send any inquiries through email to [Shorttermawards@australiaawardsindonesia.org](mailto:Shorttermawards@australiaawardsindonesia.org) with clear subject heading for instance: Democratic Resilience – cannot upload or startup application – trouble with video link.