Frequently asked question (FAQ)

## General

1. Where can I access the link to online application?

Please access the following link <a href="https://www.australiaawardsindonesia.org/content/13/short-term-awards">https://www.australiaawardsindonesia.org/content/13/short-term-awards</a> or you can go to Australia Awards website at <a href="https://www.australiaawardsindonesia.org">www.australiaawardsindonesia.org</a> and go to Short Term Award Section to get more detail on current short courses

2. What do Australia Awards cover if I am selected to participate in Short Term Awards?

Australia Awards in Indonesia will cover Course fee, In-Indonesia Pre-Course and Post-Course Workshop including mobilisation cost and per-diem during the workshops, accommodation (in Indonesia and Australia program), return airfare (domestic and international), insurance (domestic and international), transportation allowance and visa.

## **Application**

3. Can I submit my application through email?

No, you cannot. Application only will be accepted through online application, any application submitted through email will not be assessed.

4. Can I fill the online application in Bahasa Indonesia?

No, you cannot. We encourage you to fill the online application in English.

5. What are the type of documents I should prepare to apply for this course?

**Required** Documents: academic certificate (ijazah), copy of valid identity card & copy of passport and endorsement letter.

**Optional** Documents: English proficiency test results.

6. Where should I send the documents to?

Please upload your document in your online application.

7. Is there any format for Endorsement Letter?

You can download Endorsement Letter template on online form application.

8. Should I rename my documents before uploading?

Use filename format as "Your FIRST AND LAST NAME\_Name of documents".

Ex. Agus Hadi\_KTP, Agus Hadi\_Academic Certificate

9. When is the deadline to submit the application?

Application's deadline is on Sunday 20 October 2019 at 23:59 WIB. Any late submission is **not** accepted.

10. Who should I contact if there are any trouble in my application?

Please send any inquiries through email to <u>Shorttermawards@australiaawardsindonesia.org</u> with clear subject heading for instance: Agriculture Policy – Application Unable to Access